



THE HOG'S HEAD INN
ALNWICK

Access Statement September 2018

At The Hog's Head Inn, our aim is to make sure our guests enjoy comfortable facilities and that all their requests are handled efficiently and carried out wherever possible.

Our aim is to give guests a compelling reason to visit and return and that during their stay our guests are made to feel welcome and at home during their time with us.

- There are free designated car parking spaces and disabled parking to the front of the Inn.
- The ground floor of The Hog's Head Inn is accessible to wheelchairs via the entrance to the front and side of the Inn – as is our outdoor terrace.
- An induction loop is in operation at the bar area.
- There is a reduced height service counter to the side of the bar.
- Our dining area and bar are on the ground floor with no steps.
- There are seating alcoves on the ground floor.
- All corridors and public areas are well lit.
- All doors and corridors are wide enough for wheelchairs/mobility aids/pushchairs.
- We have toilet facilities suitable for wheelchairs.
- Of our bedrooms, three ground floor rooms have been built specifically for wheelchair access and can be made up to provide single, twin-bedded or double- bedded.
- Please note that there is a lift in the Inn.
- Guide dogs and assistance dogs are permitted throughout the Inn, although please note non-assistance dogs are permitted in some parts of the Inn only.

Please note that while we have tried to be as accurate and include as much detail as we can in our Access Statement please do not hesitate to contact us if you have any specific requirements or requests about information this statement does not include.